



RESIDENTIAL DUCTLESS HEAT PUMP REBATE PROGRAM General Information

HOMES THAT QUALIFY FOR A REBATE

- Site-Built & Manufactured Homes with Forced Air Electric or Zonal Electric Heat (baseboard, wall, ceiling cable)
- Site & Manufactured Homes with existing heat pumps do not qualify for the rebate.
- The rebate is for one DHP per existing residence with electric resistance heating as the primary heating system.

REBATE AMOUNTS

HOME	EXISTING HEAT	REBATE
Single Family & Manufactured	Zonal Electric	\$640
Single Family & Manufactured	Forced Air Electric	\$800

LEARN ABOUT DUCTLESS HEAT PUMPS

- What is a Ductless Heat Pump and how does it increase comfort and efficiency? Find out at www.goingductless.com.

INSTALLER REQUIREMENTS

- Your installation contractor must be listed on www.goingductless.com for your project to qualify for our rebate.
- To find an installer, go to www.goingductless.com (click on "Find Installer" and enter your zip code)

BEFORE INSTALLATION: PRE-APPROVAL

- An on-site visit is *not* required prior to installation to qualify for the rebate
- Your contractor must submit the Residential Ductless Heat Pump Rebate Application to City of Bandon before installation to verify that the model qualifies for the rebate
- Pre-installation approval *is* required to qualify for the rebate & takes approximately one business day. Please submit pre-approval to rebates@esgroupllc.com or fax to 1-503-344-6942.

AFTER INSTALLATION: FINAL DOCUMENTATION

- Your contractor must submit a complete Residential Ductless Heat Pump Rebate Application and final invoice to City of Bandon

QUALITY ASSURANCE INSPECTION

- City of Bandon may do a follow-up inspection of your new Ductless Heat Pump
- If you are chosen for an inspection, you will be contacted beforehand to schedule a day/time with a City of Bandon field representative

CUSTOMER REBATE CHECKS

- After City of Bandon receives your complete application and final invoice, it takes approximately 8-10 weeks for rebate checks to be issued and mailed.

For additional questions regarding the City of Bandon Residential Ductless Heat Pump Rebate Program call 1-888-883-9879